We will seek to build and maintain strong bonds of trust with our stakeholders (business partners, employees, shareholders, and the local community).

We will sincerely engage with stakeholders to forge closer bonds of trust through communication channels while fulfilling our responsibilities.

### Relationship with Each Type of Stakeholder

<table>
<thead>
<tr>
<th>EIZO’s Stakeholders</th>
<th>EIZO’s Responsibility</th>
<th>Objectives</th>
<th>Approaches</th>
</tr>
</thead>
</table>
| Customers P.25       | In addition to offering products that satisfy customers, we listen closely to their feedback and provide useful support. | • Creating and offering products with new value  
• Developing products from the customer’s standpoint  
• Responding clearly to questions and inquiries  
• Thoroughly responding to customer requests and feedback | • Developing better products  
• Setting up Contact centers as customer liaison points  
• Responding to questions and inquiries before and after purchase  
• Pre- and post-sales technical support  
• Sharing information with relevant departments and considering incorporation into products  
• Interacting with customers at showrooms and through direct dialogue  
• Providing and collecting information through participation in trade shows  
• Providing timely information via the corporate website |
| Suppliers P.23       | We view suppliers as essential and important partners in the continuation of our business, and forge powerful relationships by sharing management policies and technical strategies. | • Building relationships of trust  
• Fair business transactions  
• Explaining corporate policy and broadening understanding among suppliers | • Sharing information and creating mutual understanding as partners  
• Establishing selection standards, dealing with suppliers on an equal opportunity basis  
• Holding material procurement briefings |
| Employees P.29-31    | We are a company focused on creative development that requires the imaginative ideas and powerful motivation of its employees. We therefore work to create a broadminded corporate climate and a workplace in which employees have a sense of security, and we support our employees in their self-development. | • Motivating workplace environment  
• Developing excellent personnel  
• Promoting work-life balance  
• Securing safety and health | • Providing various educational programs  
• Creating workplaces that reflect employee opinions and sound labor-management relations through consultation conferences |
| Shareholders P.26    | We strive to gain the understanding and trust of our shareholders by providing fair and accurate information on management policies, business strategies and financial performance, and by maintaining transparency in our corporate management. | • Timely and appropriate disclosure of information  
• Enhanced corporate value | • General shareholders meeting (holding informal gatherings)  
• Stable dividend payment  
• Investor relations |
| Local Community P.26 | We seek to build solid relationships with the local community to gain their understanding and cooperation in pursuing our business operations. We are committed to fulfilling our responsibilities as a corporate citizen. | • Preventing accidents and disasters at each business site  
• Protecting the regional environment  
• Cooperating with regional development and promoting culture | • Receiving company visits  
• Sponsoring various events and organizations  
• Supporting environmental conservation activities  
• Corporation with Local Community and association  
• Participating in local voluntary activities |
Relationships with Customers

We provide product information on our Website, at our showrooms and through sales and promotional activities. Also, we strive to communicate directly with customers through various channels in order to answer their questions fully and respond to their requests and feedback.

Feedback System for all Types of Customer Input

- **Customer Liaison**
  - EIZO Contact Center
    - Customer liaison dedicated to ordering
    - Customer liaison for technical support

EIZO Contact Center (Japan)
The EIZO Contact Center in Japan responds to customers with answers to their inquiries related to product specifications and functions as well as consultations related to purchasing products, by phone, e-mail and fax.

Showroom

Visitors can test the performance of our products while trying out their functions at our showroom, which also serves as a space for communicating with customers.

EIZO Galleria Ginza (Japan)
EIZO Galleria is a showroom located in the Ginza district of Tokyo. Our dedicated onsite staff introduces products and provides advice to customers who want to know more about them. Here, our seminars, which have been well received, on a variety of topics also provide information on the operating environments of computers for office and home use and on more effectively using EIZO products. Moreover, the showroom is used as a communication space for other types of events such as exhibitions of photographs taken by customers.
Relationships with Shareholders

We conduct investor relations activities based on the principle of providing fair and accurate information on management policies, business strategies and financial performance to all stakeholders.

Basic Policy on Information Disclosure

We disclose information in a timely and appropriate manner in compliance with the Financial Instruments and Exchange Act and related regulations as well as the “Timely disclosure rules and other regulations for issuers of listed negotiable securities or valuable instruments” of the Tokyo Stock Exchange. We strive to ensure any material information that may affect investment decisions is delivered to all market participants in an equitable manner.

General Shareholders Meeting

We schedule our annual general shareholders meeting while taking the convenience of shareholders into careful consideration. Invitations are sent far in advance to provide enough time for shareholders to examine the proposed resolutions and the state of our operations. Furthermore, we provide opportunities for direct communication with our shareholders, such as by displaying products and holding informal meetings with shareholders on the occasion of the general shareholders meeting.

Company Presentations for Investors

We invite institutional investors to our semi-annual earnings results briefings in Tokyo, where we report on our business direction, activities and performance. Also, we hold briefings for individual investors to promote a greater awareness of our company.

Status of Shares and Shareholder Composition

<table>
<thead>
<tr>
<th>Status of Shares (as of March 31, 2018)</th>
<th>Distribution of Shares by Shareholder Type (as of March 31, 2018)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shares authorized 65,000,000</td>
<td>Treasury stock 1,210,536 shares 1 holder</td>
</tr>
<tr>
<td>Shares issued 22,731,160</td>
<td>Securities companies 195,995 shares 36 holders</td>
</tr>
<tr>
<td>Shareholders 5,992</td>
<td>General corporations 4,004,397 shares 5,653 holders</td>
</tr>
<tr>
<td></td>
<td>Financial institutions 7,313,640 shares 38 holders</td>
</tr>
<tr>
<td></td>
<td>Foreign investors 5,770,378 shares 197 holders</td>
</tr>
<tr>
<td></td>
<td>Individual investors and others 4,036,214 shares 67 holders</td>
</tr>
</tbody>
</table>

Relationships with Local Communities

We seek to build and maintain good relationships with the local communities in which we operate. Also, we will contribute to developing these areas and creating better environments as a community member by sponsoring and funding local organizations and activities.

Examples of Contributions to Local Communities

- **EIZO Corporation (Japan)**
  - Participation in beach cleanup in Hakusan City
  - Cooperation with the Ishikawa Keiei Tensho Juku (an educational project for young corporate managers and future entrepreneurs who will bear responsibility for the future of the regional economy) through operational advice and lectures
  - Sponsorship and support of cultural and sports activities in Ishikawa Prefecture
  - Cooperation as an executive committee member and co-sponsor of the Ishikawa Kanazawa Spring Green Music Festival

- **EIZO GmbH (Germany)**
  - Participation in and donation to a charity run sponsored by an organization that supports the Special Olympics and sports activities by children with disabilities
  - Co-sponsorship of a graduation exhibition held by students at the Central Saint Martin’s Design University
  - Organizing of a workshop by a professional photographer at a local school
  - Gardening for an institution for child patients with a serious disease
  - Donation to a charity organization supporting activities for children around the world

- **EIZO Inc. (USA)**
  - Donation to activities supporting breast cancer treatment
  - Participation in a beach cleanup in Hakusan City

- **EIZO AG (Switzerland)**
  - Donation to an organization that supports sick children and their parents and funding for its new facilities
  - Co-sponsorship of a graduation exhibition held by students at the Central Saint Martin’s Design University
  - Organizing of a workshop by a professional photographer at a local school
  - Gardening for an institution for child patients with a serious disease
  - Donation to a charity organization supporting activities for children around the world

- **EIZO Limited (United Kingdom)**
  - Gardening at the medical institution for children

**COLUMN**

**EIZO Pink Ribbon Day**

Besides our breast imaging monitor being instrumental in terms of accurate diagnosis and the early detection of breast cancer, we participate in and sponsor academic conferences and other activities related to breast cancer as means of diffusing the importance and uses of such monitors. On EIZO Pink Ribbon Day at our domestic and overseas sites, we have worn pink clothing or accessories and have deepened our understanding of this disease.