



## EIZO Introduces Five Year Warranty for Select LCD Monitors



Matto, Japan, August 1, 2003 – Eizo Nanao Corporation (“EIZO”) announced it is now offering a five year limited warranty for FlexScan and ColorEdge LCD monitors 17” and over released from August 1, 2003. The warranty also applies to select models already available (see “Applicable Models” below for complete listing).

EIZO’s five year warranty is not an optional “add-on” or “extended” warranty available only for purchase, but comes as standard at no additional cost. Furthermore, this is a manufacturer’s warranty, therefore it is valid in all countries and territories where EIZO authorized distributors are located.

“This 5 year warranty demonstrates our confidence in the workmanship that goes into our monitors and our commitment to customer satisfaction,” said Kunihiro Arata, general manager of Eizo Nanao Corporation’s Overseas Sales & Marketing Division “The quality and reliability of EIZO LCD monitors has always made them a smart purchase in the long term, and now we are giving our customers added protection at no extra cost.”

### 5 Year Limited Warranty Principal Terms and Conditions

EIZO and its authorized distributors offer a five year limited warranty under the following principal terms and conditions.

- (1) The product shall be free from defects in material and workmanship for a period of five years, but subject to the usage time being 30,000 hours or less from the date of purchase.
- (2) The warranty period for the LCD panel and backlight is limited to three years from the date of purchase.

For full warranty details, please see

<http://www.eizo.co.jp/welcome/support/warranty/index.html>

### Applicable Models

The 5 year limited warranty applies to the following EIZO models:

1. FlexScan and ColorEdge series LCD monitors<sup>1</sup> 17” and over released from August 1, 2003.
2. The following current models:
  - FlexScan L985EX
  - FlexScan L767
  - FlexScan L695
  - FlexScan L567
  - FlexScan L557
  - ColorEdge CG21
  - ColorEdge CG18

<sup>1</sup>This 5 year limited warranty is not applicable to the EIZO RadiForce Series of LCD medical display systems



**About EIZO**

Eizo Nanao Corporation is a leading global manufacturer of high-end visual display products with a wide product range that includes LCD, CRT, and PDP monitors, and Windows-Based Terminals (thin clients). The image quality, long-term reliability, and innovative features of EIZO monitors make them the product of choice in many financial trading rooms, hospitals, back offices, and design studios throughout the world. EIZO is based in Japan and represented in over thirty countries by a network of exclusive distributors.

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