

Wellington Public Hospital, New Zealand



"Image quality, warranty conditions, and local support made EIZO my natural first choice."

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Please outline for us what process was undertaken and what evaluation criteria existed prior to choosing EIZO?

We regarded the LCD Monitor component of our PACS project as very important. We understood that the image on screen needed to be as accurate and stable as possible in order for us to be confident in our daily diagnosis. We were particularly concerned for the ability to execute quality control procedures compliant with international standards and physicists appointed within the department outlined required criteria pertaining to brightness, greyscale, pixel pitch and so on. Further to this, cost and longevity of the devices were factors considered to understand a level of value. Our PACS vendor proposed the EIZO RadiForce Series and suggested a blind testing environment for all radiologists to evaluate in a controlled way. Without knowing model numbers, we viewed 12 different cases sequentially on colour and monochrome monitors of varying resolutions and collated the opinions of 16 radiologists from within the department.



Why did you choose EIZO?

During the blind test we were particularly impressed with the professionalism of the EIZO staff who enabled the environment and expedited the test. Following that, we received the findings which were delivered with a high degree of confidence. The test results indicated certain models and minimum resolutions for certain case types, this, backed up with image quality, warranty conditions, and local support made EIZO my natural first choice.

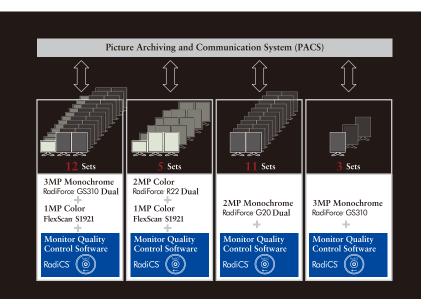


What points are you specifically satisfied with?

The installation itself was outstanding. EIZO staff made the whole thing look easy. At the end of the third day I had a full fleet installed and a DICOM Compliance certificate on file for each serial number – it was a dream! The blind test was fabulous. It was an opportunity for everyone to see what was coming and take part in the process of choosing. We were all able to have our expectations met, even exceeded, and learn a bit about the QC requirements of this new digital technology.

What would you say to other Radiologists currently scanning the market for new displays?

My personal experience with both the EIZO product and the support network surrounding it leaves me feeling extremely confident in making a recommendation to any of my colleagues. We are completely failure free and have enjoyed great after-care from the staff at EIZO. I am happy to say that I feel that I got a great deal.





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System configuration

